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APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
10/008,295	11/13/2001	Linda Ann Roberts	9400-389 (01183)	2697
39072 7590 12/17/2010 AT&T Legal Department - MB Attn: Patent Docketing			EXAMINER	
			THEIN, MARIA TERESA T	
Room 2A-207 One AT&T Way		ART UNIT	PAPER NUMBER	
Bedminster, NJ 07921			3627	
			MAIL DATE	DELIVERY MODE
			12/17/2010	PAPER

Please find below and/or attached an Office communication concerning this application or proceeding.

The time period for reply, if any, is set in the attached communication.

	Application No.	Applicant(s)	
Office Action Occurrence	10/008,295	ROBERTS ET AL.	
Office Action Summary	Examiner	Art Unit	
	MARISSA THEIN	3627	
The MAILING DATE of this communication app Period for Reply	ears on the cover sheet with the c	orrespondence address	
A SHORTENED STATUTORY PERIOD FOR REPLY WHICHEVER IS LONGER, FROM THE MAILING DA - Extensions of time may be available under the provisions of 37 CFR 1.13 after SIX (6) MONTHS from the mailing date of this communication. - If NO period for reply is specified above, the maximum statutory period w - Failure to reply within the set or extended period for reply will, by statute, Any reply received by the Office later than three months after the mailing earned patent term adjustment. See 37 CFR 1.704(b).	ATE OF THIS COMMUNICATION 36(a). In no event, however, may a reply be time will apply and will expire SIX (6) MONTHS from cause the application to become ABANDONEI	l. ely filed he mailing date of this communication. O (35 U.S.C. § 133).	
Status			
 Responsive to communication(s) filed on <u>01 Margers</u> This action is FINAL. 2b) ☑ This Since this application is in condition for allowant closed in accordance with the practice under Expression 	action is non-final. nce except for formal matters, pro		
Disposition of Claims			
4) ☐ Claim(s) 1,3,5-7,9,11,12 and 15 is/are pending 4a) Of the above claim(s) is/are withdraw 5) ☐ Claim(s) is/are allowed. 6) ☐ Claim(s) 1, 3, 5-7, 9, 11-12 and 15 is/are reject 7) ☐ Claim(s) is/are objected to. 8) ☐ Claim(s) are subject to restriction and/or	vn from consideration.		
Application Papers			
9) The specification is objected to by the Examiner 10) The drawing(s) filed on is/are: a) access Applicant may not request that any objection to the of Replacement drawing sheet(s) including the correction 11) The oath or declaration is objected to by the Examiner	epted or b) \square objected to by the Edrawing(s) be held in abeyance. See on is required if the drawing(s) is obj	37 CFR 1.85(a). ected to. See 37 CFR 1.121(d).	
Priority under 35 U.S.C. § 119			
12) Acknowledgment is made of a claim for foreign a) All b) Some * c) None of: 1. Certified copies of the priority documents 2. Certified copies of the priority documents 3. Copies of the certified copies of the prior application from the International Bureau * See the attached detailed Office action for a list of	s have been received. s have been received in Application ity documents have been received (PCT Rule 17.2(a)).	on No d in this National Stage	
Attachment(s) 1) \(\overline{\text{N}} \) Notice of References Cited (PTO-892)	4) 🔲 Interview Summary		
Notice of Draftsperson's Patent Drawing Review (PTO-948) Information Disclosure Statement(s) (PTO/SB/08) Paper No(s)/Mail Date	Paper No(s)/Mail Da 5) Notice of Informal P 6) Other:	te	

DETAILED ACTION

Continued Examination Under 37 CFR 1.114

A request for continued examination under 37 CFR 1.114, including the fee set forth in 37 CFR 1.17(e), was filed in this application after final rejection. Since this application is eligible for continued examination under 37 CFR 1.114, and the fee set forth in 37 CFR 1.17(e) has been timely paid, the finality of the previous Office action has been withdrawn pursuant to 37 CFR 1.114. Applicant's submission filed on March 1, 2010 has been entered.

Response to Amendment

Applicants' "Request for Continued Examination" filed on March 1, 2010 has been considered.

Claims 1, 7 and 12 are amended. Claims 2, 4, 8, 10, and 13-14 are canceled. Claims 1, 3, 5-7, 9, 11-12 and 15 remain pending in this application and an action on the merits follow.

Claim Rejections - 35 USC § 103

The following is a quotation of 35 U.S.C. 103(a) which forms the basis for all obviousness rejections set forth in this Office action:

(a) A patent may not be obtained though the invention is not identically disclosed or described as set forth in section 102 of this title, if the differences between the subject matter sought to be patented and the prior art are such that the subject matter as a whole would have been obvious at the time the invention was made to a person having ordinary skill in the art to which said subject matter pertains. Patentability shall not be negatived by the manner in which the invention was made.

Claims 1, 3, 6-7, 9, 12 and 15 are rejected under 35 U.S.C. 103(a) as being unpatentable over U.S. Patent No. 6,728,685 to Ahluwalia in view of U.S. Patent Application Publication No. 2003/0006912 to Brescia.

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Ahluwalia shows providing the shopper a purchase order having an opportunity to select a notification option (see 448), wherein the notification option indicates that the shopper desire to be contacted if a triggering event occurs; receiving from the shopper the purchasing information and optionally supplied notification information; a consumer profile associated with the buyer and associated with the order information and notification information; providing a delivery date; accessing the notification information in the shopper profile; if the shopper selected the notification option, notifying the shopper via email of a changed delivery date. Ahluwalia does not explicitly show that the notification is to be in the case of a triggering event; recognizing the occurrence of the triggering event; notifying the shopper that the triggering event has occurred; and notifying the user by selecting one of a plurality of computing devices and sending the notification to the selected one of the plurality of computing devices based on the presence information using the event receiver module, wherein the presence information comprises real time presence information about the shopper's current status based on real time information of a current status of a user network connection indicating current use by the user of one of the plurality of computing devices a and the real time presence information is provided by a presence database for storing the real time presence information. Ahulwalia does disclose real-time status is provided as requested or automatically in accordance with the occurrence of a predefined or significant event (col. 3, lines 27-30).

Brescia, on the other hand, teaches that the notification is to be in the case of a triggering event (paragraphs 5-6; paragraph 40); recognizing the occurrence of the

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triggering event (paragraphs 5-6; paragraph 40); notifying the shopper that the triggering event has occurred (paragraphs 40-41); and notifying the user by selecting one of a plurality of computing devices and sending the notification to the selected one of the plurality of computing devices based on the presence information using the event receiver module, wherein the presence information comprises real time presence information about the shopper's current status based on real time information of a current status of a user network connection indicating current use by the user of one of the plurality of computing devices a and the real time presence information is provided by a presence database for storing the real time presence information (paragraph 7; paragraph 44)

It would have been obvious to one of ordinary skill in the art to modify the method of Ahluwalia, to include the notification is to be in the case of a triggering event; recognizing the occurrence of the triggering event; notifying the shopper that the triggering event has occurred; and notifying the user by selecting one of a plurality of computing devices and sending the notification to the selected one of the plurality of computing devices based on the presence information using the event receiver module, wherein the presence information comprises real time presence information about the shopper's current status based on real time information of a current status of a user network connection indicating current use by the user of one of the plurality of computing devices a and the real time presence information is provided by a presence database for storing the real time presence information, as taught by Brescia, in order to

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provide the information to a requester based on the requester's location and the occurrence of an event triggering (Brescia, paragraph 3).

Claims 5 and 11 are rejected under 35 U.S.C. 103(a) as being unpatentable over U.S. Patent No. 6,728,685 to Ahluwalia and U.S. Patent Application Publication No. 2003/0006912 to Brescia as applied to claims 1 and 7 above, and further in view of Hayes, Jr. et al. (2003/0195811).

Ahluwalia and Brescia substantially discloses the claimed invention, however, the invention does not explicitly discloses notification information representative of a plurality of pathways with each having a preferred rank.

Hayes, on the other hand, teaches notification information representative of a plurality of pathways with each having a preferred rank (paragraph 7).

Therefore, it would have been obvious to one of ordinary skill in the art to modify the combination of Ahluwalia and Brescia, to include notification information representative of a plurality of pathways with each having a preferred rank, as taught by Hayes, in order to increase customer satisfaction and minimizes the problems associated with locating customers in today's dynamic world of increasingly transient and mobile customer, thus resulting in increased revenues (Hayes, paragraph 11).

Response to Arguments

Applicant's arguments with respect to claims 1, 3, 5-7, 9, 11-12 and 15 have been considered but are most in view of the new ground(s) of rejection.

Conclusion

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Any inquiry concerning this communication or earlier communications from the examiner should be directed to MARISSA THEIN whose telephone number is (571)272-6764. The examiner can normally be reached on M-F 8:00-5:00.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, Ryan Zeender can be reached on 571-272-6790. The fax phone number for the organization where this application or proceeding is assigned is 571-273-8300.

Information regarding the status of an application may be obtained from the Patent Application Information Retrieval (PAIR) system. Status information for published applications may be obtained from either Private PAIR or Public PAIR. Status information for unpublished applications is available through Private PAIR only. For more information about the PAIR system, see http://pair-direct.uspto.gov. Should you have questions on access to the Private PAIR system, contact the Electronic Business Center (EBC) at 866-217-9197 (toll-free). If you would like assistance from a USPTO Customer Service Representative or access to the automated information system, call 800-786-9199 (IN USA OR CANADA) or 571-272-1000.

/Marissa Thein/ Primary Examiner, Art Unit 3627 December 16, 2010